



# Paying Your Bill

For your convenience, your utilities bill may be paid:

**By Mail**  
 Please enclose the bill stub and mail to  
 City of Palo Alto Utilities  
 P.O. Box 7026  
 San Francisco, CA 94120-7026

**At Civic Center**  
 Revenue Collections  
 250 Hamilton Ave., 1st Floor  
 Open Monday – Friday  
 Normal Business Hours

**Night Depository**  
 Walk Up, Civic Center Plaza  
 Drive Up,  
 Civic Center Garage, A Level

**Online**  
 Sign Up for My Utilities Account  
 and pay online at:  
<https://myutilitiesaccount.cityofpaloalto.org>

When a customer is a net generator for the billing period, the meter reads displayed on the bill do NOT show the actual meter reads.

## Billing Details for Current Period

Meter Reading Information (A = Actual Read E = Estimate Read)						
Service	Meter Number	Meter Reads Current - Prior	Reading Difference	Meter Multiplier	Therm Factor	Units
ELECTRIC		5008A - 5008A	0	1		0 KWH
GAS		7169E - 7165A	4	1.014	1.031	4.182 THM
GAS		7175A - 7169E	6	1.014	1.031	6.272 THM
WATER		249A - 246A	3	1		3 CCF

E1N indicates that the customer is being served by the NEM 1 program and is being credited at retail rates for electricity exported to the grid.

ELECTRIC	
E1N MINIMUM BILL	0.00
STATE ENERGY SURCHARGE	0.00

GAS	
CARBON OFFSET CHARGE	0.42
G1 COMMODITY CHARGE SUMMER	1.66
G1 COMMODITY CHARGE WINTER	1.18
G1 DISTRIBUTION SUMMER	2.47
G1 DISTRIBUTION WINTER	1.64
GAS CAP AND TRADE COMPLIANCE	0.27
MONTHLY SERVICE CHARGE	10.32
TRANSPORTATION CHARGE	1.30

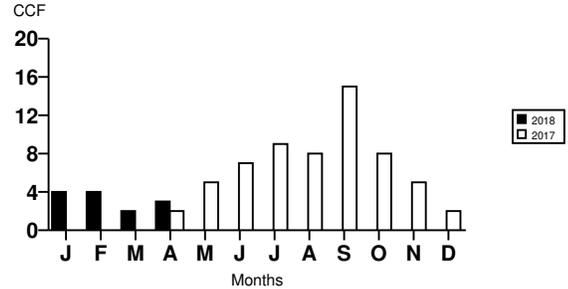
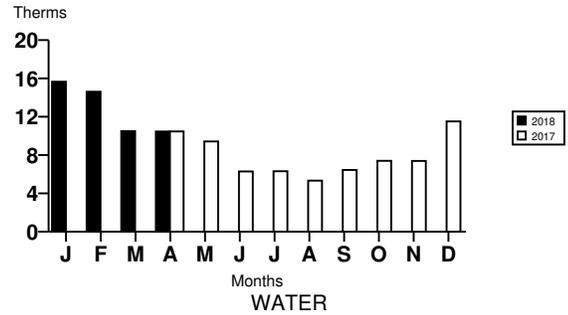
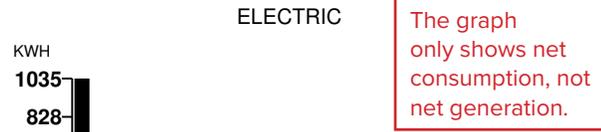
WATER	
3/4 INCH METER SERVICE CHARGE	22.60
W1 COMMODITY CHARGE	19.98
W1 DROUGHT SURCHARGE	0.00

SEWER	
S1 WASTEWATER	34.83

REFUSE	
R1 SERVICES W/32 GAL CART	50.07

STORM DRAIN	
D1 STORMWATER MANAGEMENT	13.65

When minimum billing is implemented, a minimum bill charge will be shown.



## Utilities and Community Announcements

**5th Annual Great Race for Saving Water & Earth Day Festival** - Join us on Saturday, April 14 at the Palo Alto Baylands for a fun run/walk and festival. The day starts off at 9am with the family-friendly 5K Great Race for Saving Water. Activities continue through 1pm with electric vehicle (EV) ride & drive, nature and bird walks, group bike ride, raffle prizes, live music, food trucks, arts & crafts, and more! Don't miss the 1K kids fun run to chase the "running toilet!" Also new this year; free mini workshops on native plant gardening, permaculture and lawn replacement. Receive extra raffle tickets for biking and/or bringing in old tennis shoes to recycle. Free bike repairs and tune-ups are available!

**Details and registration at [www.citypaloalto.org/earthday](http://www.citypaloalto.org/earthday)**

**It may be April Fool's this month, but illegal dumping is no joke.** Sewers carry wastewater from homes and businesses to the Regional Water Quality Control Plant for treatment before releasing into the San Francisco Bay. Stormdrains carry rain and storm runoff directly into our creeks. If you see a potentially hazardous material near a stormdrain, report it to (650) 329-2413 for cleanup. Visit [www.cleanbay.org](http://www.cleanbay.org) for more info.

**Planning a party? Make it a waste free event - use a Zero Waste Party Pack.** Party packs come with complete table settings for 24 people - that's plates, bowls, tumblers, utensils and cloth napkins. You can borrow a party pack from a Zero Waste Block Leader near you. To learn more, visit [www.cityofpaloalto.org/zwb1](http://www.cityofpaloalto.org/zwb1) or call (650) 496-5910.

**City of Palo Alto's 96th Annual May Fete Parade is on Saturday, May 5th!** This year's theme will be "Children of the World." Get your creative juices going, embrace the theme and create a float. This year, non-commercial floats can win cash prizes up to \$500! It's easy to enter; simply visit [www.paloaltomayfeteparade.com](http://www.paloaltomayfeteparade.com)

**Back by popular demand – the City's Municipal Services Center Open House!** Join us Saturday, May 12 for a behind-the-scenes look at the City services that keep our community running. Fun activities, demonstrations, displays. Save the date and reserve your tickets at <https://mscopenhouse.bpt.me>

Your Average Daily Consumption and Cost Table

MONTH	SERVICE DAYS	ELECTRIC		GAS		WATER	
		KWHS PER DAY	DOLLARS PER DAY	THERMS PER DAY	DOLLARS PER DAY	GALLONS PER DAY	DOLLARS PER DAY
03/2018	33	8.6	1.05	0.32	0.59	45.33	1.09
02/2018	28	18.9	2.84	0.52	0.83	106.86	1.76
01/2018	28	36.8	3.51	0.56	0.86	106.86	1.76
12/2017	30	16.1	0.00	0.38	0.68	49.87	1.20
11/2017	33	11.6	0.00	0.22	0.51	113.33	1.69
10/2017	30	0.0	0.00	0.25	0.56	199.47	2.70
09/2017	33	0.0	0.00	0.20	0.48	340.00	4.32
08/2017	33	0.0	0.00	0.16	0.45	181.33	2.38
07/2017	31	0.0	0.00	0.20	0.51	217.16	2.94
06/2017	28	0.0	0.00	0.22	0.56	187.00	2.61
05/2017	28	0.0	0.00	0.34	0.65	133.57	2.01
04/2017	29	0.0	0.00	0.36	0.66	51.59	1.24
04/2018	30	0.0	0.00	0.35	0.64	74.80	1.42

Consumption table only shows net consumption, not net generation.

The values in this row apply for the service period of this bill.

