



Connect with the City



Helpful Links

City Updates and News Releases

PaloAlto.gov/News

City Council Agendas & Minutes

PaloAlto.gov/CouncilAgendas

E-mail Newsletters

PaloAlto.gov/NewsletterSignUp

City Council Priorities

PaloAlto.gov/CouncilPriorities

Budget

PaloAlto.gov/Budget

Bicycle & Pedestrian Transportation
Plan Update

PaloAlto.gov/BikePedPlan

Housing

PaloAlto.gov/Housing



PaloAlto.gov/Connect

Find us at "City of Palo Alto" on all Platforms

Important City Service Numbers

Police Non-Emergency (650) 329-2413

Fire Non-Emergency (650) 329-2184

Waste Collection Service (650) 493-4894
Issues; Service provider is
GreenWaste of Palo Alto

Recycle/Compost/
Landfill Questions (650) 496-5910

Human Services/
Homeless Services (650) 463-4906

UTILITIES

Customer Service (650) 329-2161

Electrical Problems or
Outages (650) 496-6914

Gas or Water Leaks
and Sewer Spills (650) 329-2579

Street Light Outages (650) 496-6914

Sewer Back Ups (650) 329-2579

Storm Drain Blockages,
Mud Slides (650) 496-6974*

Fallen Trees (650) 496-5953*

*After hours call (650) 329-2413

PALO ALTO 311 WEBSITE & MOBILE APP

Use the Palo Alto 311 website or mobile
app to submit online service requests



Share Your Feedback

City Service Feedback

[PaloAlto.gov/City-Service-Feedback](https://www.paloalto.gov/City-Service-Feedback)

City of Palo Alto Website Feedback

[PaloAlto.gov/Website-Feedback](https://www.paloalto.gov/Website-Feedback)