



# Tools to Prepare for an Emergency

## BE PREPARED

- Make a Plan, Build an Emergency Kit
- Identify an Evacuation Route
- Sandbag materials are available at three Palo Alto locations beginning November 15.
- Build responsibly & follow construction codes for all home projects
- Learn more at [www.cityofpaloalto.org/BePrepared](http://www.cityofpaloalto.org/BePrepared)

## HELP YOUR NEIGHBORS & VOLUNTEER IN AN EMERGENCY

Be a good neighbor and offer assistance if you're able. Volunteer to provide support during emergencies: consider becoming an Emergency Services Volunteer. Visit [www.cityofpaloalto.org/EmergencyVolunteers](http://www.cityofpaloalto.org/EmergencyVolunteers).

## STAY SAFE

Turn around, don't drown. Standing water may be deeper than you think and your car may stall.

## STAY INFORMED

- Sign Up for Emergency Alerts at [AlertSCC.org](http://AlertSCC.org)
- Sign Up for Police Department Alerts by Texting Your Zip Code to **888777**
- Follow the City on Social Media: [cityofpaloalto.org/Connect](http://cityofpaloalto.org/Connect)
- Should evacuations due to storm emergencies/flooding become necessary, find evacuation resources at [cityofpaloalto.org/FloodAlert](http://cityofpaloalto.org/FloodAlert)
- Download the Red Cross Preparedness App: [redcross.org/Prepare](http://redcross.org/Prepare)

## BE STORM READY

- Know your Flood Hazard Area and Insure your Property: [cityofpaloalto.org/floodzones](http://cityofpaloalto.org/floodzones)
- [www.cityofpaloalto.org/Storms](http://www.cityofpaloalto.org/Storms)
- [www.cityofpaloalto.org/CreekMonitor](http://www.cityofpaloalto.org/CreekMonitor)
- [www.cityofpaloalto.org/OutageMap](http://www.cityofpaloalto.org/OutageMap)

## IMPORTANT PHONE NUMBERS & WEBSITE RESOURCES



- **Do not call 9-1-1 unless it's an emergency**
- **Power Outage & Electrical Problems:** Palo Alto Utilities Electric Operations (650) 496-6914
- **Gas/Water Leaks and Sewer Spills:** Palo Alto Utilities Water, Gas, Wastewater Dispatch (650) 329-2579
- **Blocked Storm Drains, Mudslides, Hazardous Waste Spills & Illegal Dumping:** Palo Alto Public Works (650) 496-6974 (weekdays 7am to 4pm) & (650) 329-2413 (after hours)
- **Report Road and Other Conditions to PaloAlto311 at [www.cityofpaloalto.org/311](http://www.cityofpaloalto.org/311)**
- **Fallen Trees:** Palo Alto Public Works (650) 496-5953 (weekdays 7am to 4pm) & (650) 329-2413 (after hours)
- **Contact the City of Palo Alto Emergency Public Information Recorded Line (650) 329-2420**

[www.CityofPaloAlto.org/StayInformed](http://www.CityofPaloAlto.org/StayInformed)



Persons with disabilities who require materials in an appropriate alternative format, auxiliary aids, or modifications to policies or procedures to access City meetings, programs, or services should contact the City's ADA Coordinator George Hoyt at **(650) 329-2550** or by emailing [ADA@cityofpaloalto.org](mailto:ADA@cityofpaloalto.org).



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