



PREPARING PALO ALTO

From nature's wrath to human error, hazards exist throughout the world and the City of Palo Alto is no exception. While we cannot prevent all hazards from occurring, we can be aware and prepare to minimize their impacts and protect our loved ones.

The City of Palo Alto Office of Emergency Services (OES) has developed the City of Palo Alto Threat and Hazard Identification and Risk Assessment (THIRA) to evaluate the City's capabilities for addressing all hazard events, compliant with the Department of Homeland Security Comprehensive Preparedness Guide 201.

This brochure is a summary of the primary threats and hazards of highest concern for the City, its residents, businesses, and neighboring communities. It identifies some of the steps the City is taking to prepare, and how you can be ready to protect yourself and others in the event of an emergency.



Palo Alto Police/Fire

Emergency..... 9-1-1
Non-emergency (650) 329-2413
Emergency from cell phone..... (650) 321-4433

Palo Alto OES

Non-Emergency..... (650) 617-3197

City Public Info Hotline..... (650) 329-2420

Palo Alto Utilities and Public Works

Emergency Gas/Water Leaks
& Sewer Spills (24 hours) (650) 329-2579

Fallen Trees

M-F 7am-5pm..... (650) 329-5953
(after hours) (650) 329-2413

Blocked Storm Drains

M-F 7am-5pm..... (650) 496-6974
(after hours) (650) 329-2413

Road Conditions

Caltrans 1-800-427-7623



CITY OF
PALO ALTO



SOMEONE DEPENDS ON YOU
BE PREPARED



**What You
Should Know
About Threats
and Hazards
Facing
Palo Alto**

THREATS AND HAZARDS FACING PALO ALTO

The City of Palo Alto, its residents and businesses face potential hazards from natural causes, and intentional and unintentional human causes. The following are the threats and hazards of highest concern for our community:

NATURAL



Earthquake



Flood
Severe Storm

UNINTENTIONAL



Airplane
Accident



Hazardous
Waste
Materials Spill



Urban Fire



Pandemic

INTENTIONAL



Cyber Attack



Civil Disorder



Major Crime
Workplace Violence
Homicide

For details about these threats, please visit
cityofpaloalto.org/THIRA

Connect with us on the web at
cityofpaloalto.org/papdconnect

CITY OF PALO ALTO MITIGATION MEASURES

The City of Palo Alto staff is continually evaluating threats and hazards, and adapting the City's programs, plans, and capabilities to protect the City, its residents and businesses from harm. Ongoing mitigation measures include but are not limited to:

- Improvements and retrofitting to City infrastructure and facilities.
- Enforcement of building and safety codes for seismic and flood events.
- Participation in the Federal Emergency Management Agency (FEMA) National Flood Insurance Program and San Francisco Joint Powers Authority.
- Providing a residential and small business hazardous waste disposal program.
- Developing back-up options for certain critical systems.
- Inspection, monitoring and permitting of businesses and organizations housing hazardous materials.
- Information technology "cloud" based strategy and security for the City's information technology network.
- Participation in regional efforts that promote resiliency and sustainability.
- Training for the City's first responders and acquisition of specialized equipment.
- Development of emergency related plans.

MAKE A PLAN

Consider how each of these potential threats and hazards could impact you at home, work or school.

- Identify evacuation routes, alarm and utility shut-off locations.
- Create communications plans, evacuation plans, and meeting plans to unite with loved ones in case of emergency.
- Identify people with special needs, and how to help them.

BUILD A KIT

In case of emergency, you may need to survive without help for hours, days or weeks.

- Create portable and accessible personal disaster survival kits for each member of your family.
- Create a household disaster kit with survival supplies for 7-10 days.
- Keep copies of vital documents, policies and records in a secure place.

STAY INFORMED

Being aware of your surroundings and current events is an important part of everyday survival. In an emergency, it could be a matter of life or death.

- Sign up for Santa Clara County's Emergency Notification System (AlertSCC) to receive automated emergency notifications at alertsc.com.
- Report suspicious activity or persons.
- Follow directions from authorities and first responders.
- Tune in to local radio, KZSU at 90.1 FM.
- Palo Alto PD [social media connections](#).

GET INVOLVED

Get involved in efforts to prepare your neighborhood.

- Be a neighbor who helps other neighbors.
- Assist as a supplemental first responder.
- Visit cityofpaloalto.org/emergencyvolunteers

BE PREPARED

Whether it's a parent, spouse, child, pet, neighbor or coworker, someone depends on you. When disaster strikes, will you be ready?

For more resources to be prepared, see
cityofpaloalto.org/preparedness