



**2501 Embarcadero Way, Palo Alto, CA 94303**

## **Treatment Plant Tour Guidelines**

- Tour attendees must be 18 years or older; children aged 11 and older may attend if accompanied by an adult.
- The tour involves more than an hour of walking and climbing up and down stairs. Participants must be physically capable of this exertion, but please reach out if you would like to discuss what accommodation may be possible. We also have a video of the Plant's treatment process available on our website.
- Arrive 15 minutes prior to the start time to get checked in. Attendees who arrive late will not be able to take the tour.
- Tour attendees are required to wear closed-toe shoes that are comfortable for walking. No sandals, high heels, or open-toed shoes permitted.
- Tour attendees will be provided with hard hats and other necessary safety equipment.
- No food, drink, candy, or gum allowed on tour.
- Due to construction at the Plant, all areas may not be available during tour.
- Participants must always remain with tour guides.
- If there is an emergency during the tour, participants should follow the directions of the tour guides.
- Participants should wash their hands or use hand sanitizer at the end of the tour.
- The Regional Water Quality Control Plant reserves the right to cancel tours. If a tour is canceled, we will notify you at least 24 hours prior to the scheduled tour unless there is an emergency that causes the cancellation.

## **Questions prior to the tour?**

- Please contact Tina Keegan at (650) 329-2624 or [tina.keegan@paloalto.gov](mailto:tina.keegan@paloalto.gov)
- Learn more about the Plant at [www.paloalto.gov/wastewatertreatment](http://www.paloalto.gov/wastewatertreatment)

*See next page for parking and arrival details.*

## Arrival and Parking

- **Arrive 15 minutes prior to the start time to get checked in. Attendees who arrive late will not be able to take the tour.**
- Let the guard in the guard booth know that you are there for the tour.
- Park anywhere in the parking lot that is not designated for a specific vehicle, or you may park on Embarcadero Way. Overflow parking is also available at 1900 Embarcadero which is a 3-5 minute walk from the treatment plant.
- Keep a lookout for construction vehicles while driving or walking in the parking lot. They may not be able to see you.
- **Meet at the Admin Building to check in.**

