

CALL BEFORE YOU DIG.

Avoid costly accidents and dangerous conditions! Call Underground Service Alert (USA), a free service, at 811 a minimum of 48 hours prior to any excavation.

It is your responsibility to call USA before digging begins. Failure to call this number can result in liability for any damage or loss of property.

STEPS TO TAKE

1

Properly mark your excavation area.

2

Call USA and provide a detailed description of where and when you plan to dig.

3

USA will then locate and mark all underground natural gas pipelines and other utilities prior to your excavation work.

RECOGNIZING A PIPELINE LEAK



SMELL

Mercaptan, a sulfur chemical, is added to natural gas to make it smell similar to rotten eggs. The smell of mercaptan helps you detect even the smallest amount of natural gas in the air.



SIGHT

Fire near pipeline; unusual dirt or dust blowing; pool of liquid on the ground, possibly bubbling; persistent bubbles in standing water; discolored vegetation



SOUND

Explosion near pipeline; hissing or roaring sound

If you detect a gas leak or hit a pipeline while digging, leave the area immediately and call from elsewhere. Call 911 or the City of Palo Alto 24-hour emergency number at **(650) 329-2579**. Do not strike a match or look for a gas leak!

For More Information, go to:
paloalto.gov/safeutility



CITY OF
PALO ALTO
UTILITIES

Persons with disabilities who require materials in an appropriate alternative format, auxiliary aids, or modifications to policies or procedures to access City meetings, programs, or services should contact the City's ADA Coordinator George Hoyt at (650) 329-2550 or by emailing ADA@paloalto.gov.
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