

January 2025 Utilities and Community Announcements

Happy New Year! This is a great time to ensure your account information is up to date and stay connected with us. Contact us to verify account information at (650) 329-2161 or by logging into cityofpaloalto.org/MyCPAU. Opt for paperless utility billing to reduce waste and costs! Sign up for our e-newsletter at cityofpaloalto.org/UtilityNews.

Save the date for Palo Alto Earth Day 2025! Join City staff, community organizations, neighbors, and friends for a celebration of the earth and day of climate action Sunday, April 27 from 1 - 4 p.m. at Rinconada Library. Save to your calendar at cityofpaloalto.org/EarthDayFestival.

Take charge of your mailbox! Stopping junk mail is a waste reduction practice that is more impactful than recycling. By stopping the mail you don't want, you can conserve natural resources and reduce greenhouse gas emissions. Learn how you can reduce your junk mail at cityofpaloalto.org/JunkMail or call (650) 496-5910.

The City's Rental Registry Program launched October 1, 2024. Owners of Palo Alto properties with three or more residential rental units must register these units as soon as possible. Properties that are not registered on time may be cited a penalty fee. For details and to register, visit cityofpaloalto.org/RentalRegistry or email rentalregistry@cityofpaloalto.org.

Prepare for winter storms! Visit cityofpaloalto.org/Storms to monitor storm and creek activity, report storm problems, find free sandbag locations and other helpful resources. Visit cityofpaloalto.org/CreekMonitor to monitor real-time Palo Alto creek level information and sign up at sfcjpa.org/FloodWarning for automatic flood and storm notifications.